



Live music
Industry
Venues and
Entertainment

Covid-19 Mitigations – Recommended Industry Practice

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Covid-19 Mitigations – Recommended Industry Practice

The Covid-19 pandemic forced an unprecedented shutdown on the live music industry that lasted for over a year. Throughout this time, we have worked across the four nations of the UK with Governments, local authorities and scientific advisors to draft guidance for reopening that will create the lowest risk of Covid-19 transmission.

To ensure our shows can continue safely, the industry has committed to the following recommended industry practice, in addition to the Government's guidance. Much, if not all, of these measures, are already being implemented across the business, with many companies going beyond the following mitigations.

Entry criteria for the audience

1. For venues with a capacity higher than 500, encourage every adult attending an event to provide Covid certification as detailed in 2.a below.
2. Spot check at least 20% of adults who enter the event, with a higher percentage where crowd dynamic allows.
 - a. Covid certification that is accepted is either proof of:
 - i. Full vaccination
 - ii. A negative lateral flow test within the previous 48 hours (test to be registered on the Government website and evidence of this presented)
 - iii. Proof of natural immunity following a positive Covid-19 test with isolation period completed
 - iv. A medical exemption
3. A solid communication plan to underpin these measures and ensure the public fully understand what is expected of them prior to an event & training for box office staff and security personnel on entry criteria.
4. Queue management in place which considers other local businesses where appropriate, staggered entry and procedures for those who haven't prepared appropriate certification in advance.
5. Clearly documented procedures for customers unable to meet entry requirements.

Measures to reduce risk of transmission amongst audience at event

1. Each venue should have robust cleaning protocols in place which factor in the reduction of Covid-19 transmission.
2. Make the Government 'Track and Trace' QR code available at entrances to the venue and strongly encourage use of the system for the audience.
3. Encourage the audience to wear face coverings in crowded or indoor spaces except where exempt.
4. Encourage the audience to maintain social distancing where possible throughout the event.
5. Provide multiple hand sanitiser and washing stations throughout the venue and encourage people to wash and sanitise their hands regularly.
6. Communicate each venue's appropriate measures in advance, at entry and throughout the venue.

Employee and working personnel (including artists and non-professional performers)

1. Detailed risk assessments to be produced for each venue or event to identify and reduce the risk of Covid-19 transmission.
2. Implementing a range of measures to reduce the risk of transmission in backstage areas such as encouraging all staff to take a lateral flow test at least 48 hours prior to an event and/or vaccinated workers operating in discrete bubbles.

3. Ahead of arrival, all unvaccinated artists, non-professional performers and touring production staff should send proof of a negative lateral flow test within the last 48 hours.
4. All staff are encouraged to wear face coverings whilst in the venue, except when stationary at their desks or behind appropriate screens, or if undertaking strenuous activity.
5. Encourage all staff to maintain social distancing where possible throughout the venue.
6. Provide multiple hand sanitiser stations and encourage people to wash their hands and sanitise their hands regularly.
7. Where possible consider enhanced ventilation to reduce the risk of transmission throughout the venue.